

# LEEDS GP CONFEDERATION

## March 2025 Newsletter

Enhanced Access, Community Ambulatory  
Paediatric Service & Leeds Sexual Health



### Introduction

I've been in the Operational Team Leader post at Leeds GP Confederation (the Confed) since February 2018, when the role was created.

I'm passionate about helping deliver to great patient care. Part of my role is to manage patient experience surveys, reporting in depth on a quarterly basis.

Analysing and acting on this feedback is vital to shape our performance; helping ensure the services we provide deliver a positive patient experience.

Our latest report looked at patient feedback data from Oct - Dec 24, regarding patient's experience of care within Enhanced Access (EA), Healthy Minds, Community Dermatology and NHS Health Checks.

The feedback we have received during this reporting period is largely positive with many response performance indicators surpassing local and national averages. Below is a sample\* of the results compared against the 2024 GP Survey Results.

21% Better than national scores for appointment times

11% Better than national scores at recognising mental health

92% Our overall patient rating

To achieve these results over a large geographical footprint is a positive outcome and demonstrates the positive impact on our services' patients.



**Mark Gulliver**  
Operational Team Leader

*\*Sample size: 1,338 patients*

### Vaccination Scheme at BHR PCN

In February 2025, we introduced a vaccination and immunisation scheme in Burmantofts, Harehills and Richmond Hill (BHR) Primary Care Network (PCN). Our aims:



Increasing the uptake of routine childhood vaccinations, especially focusing on MMR given the rise in measles across the city of Leeds.

Supporting practices within BHR PCN to reach Quality and Outcomes Framework (QOF) and immunisation standards.



The service runs weekly, offering childhood vaccination appointments on Saturdays. Delivery is provided by trained clinicians working closely with practices that utilise EA clinics. Since the start of the service, we have vaccinated 35 children.

We audit all 'Did Not Attend' (DNAs). Since the start of the pilot 100% of all DNA's have had the 'child not brought' process followed. These have had attempted communication and follow ups sent to the registered practice.

**Click here** for more information about the service, and how we can offer additional capacity within EA.

### Enhanced Access 2024 Roundup

Our Enhanced Access service provides a wide range of primary care support outside of core general practice opening hours. Here's what we've delivered in the service during 2024.



We've delivered

**218,393**

**booked appointments**  
across 17 Primary Care  
Network Hubs

Data relates to the period between 1st Jan 2024 and 31st Dec 2024

Clinician	Appointments Booked
GP	70,805
Pharmacist	61,606
Healthy Minds	23,327
Health Care Assistant	19,352
Musculoskeletal First Contact Physiotherapy	20,830
Nurse	15,355
Advanced Nurse Practitioner/ Advanced Clinical Practitioner	7,118





12 new Mpox vaccination sites have opened across England including one in Leeds led by Leeds Sexual Health service. For more information about the Leeds Sexual Health service Mpox vaccination centre click [here](#).

## Wound Clinics in Beeston PCN

We've developed a wound clinic on behalf of Beeston PCN, supporting practices with additional appointments due to increased demand on practices and community wound clinics reducing capacity. Clinics are delivered by trained clinicians who specialise in wound care.

One way in which we measure the success of the service is through continuity of care. Having a regular clinician allows for establishing a strong rapport with patients, and we have already seen results where patients who have regular appointments have experienced faster healing of their wounds.

Since October 2024 we have offered over **400 appointments** within the service!

[Click here](#) for more information about the service, and how we can offer additional capacity within EA.

## Learning Disability Annual Health Checks

We are piloting a new initiative, offering Learning Disability annual health checks within PCNs, in which we undertake all necessary actions in a single appointment including medication review and phlebotomy where needed.

This pilot is designed to offer a positive and streamlined service to patients, reducing the need for multiple appointments, whilst supporting general practice income, General Practice Outcomes Programme (GPOP) achievement and releasing capacity within the practice team. The pilot is currently underway within Woodsley & Holt Park PCN, and initial feedback has been extremely positive from patients, carers and practice alike. Our wider learnings from the pilot will be shared.

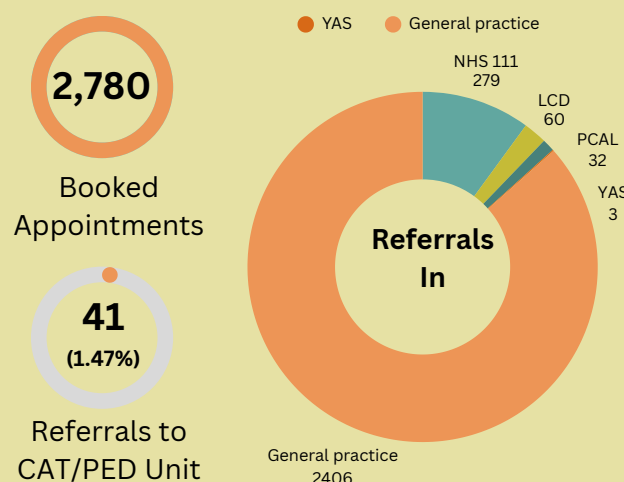


## Stepping Up to Support System Pressures

Over the winter months, we've been working collaboratively to step up multiple initiatives to reduce attendances in primary and secondary care.

In response to the anticipated rise in paediatric respiratory cases this winter we reopened our Leeds **Community Ambulatory Paediatric Service (CAPS)** in October 2024, running until 28th March 2025. The service is a collaborative with system partners and provides community-based same-day appointments for paediatric patients with acute respiratory symptoms who may otherwise present to emergency or urgent care services.

From Oct 24 to Feb 25 CAPS has had:



In January 2025 we also responded rapidly to increasing respiratory demand in Leeds, particularly Influenza, working with system partners to mobilise the **Adult Ambulatory Respiratory Clinic (AARC25)**. This short-term service was implemented to reduce increasing pressures on Emergency Departments, by providing on the day acute assessment for patients (aged 16 and over) that presented with acute respiratory illness.

Both CAPS and AARC25 appointments have been responsive to system needs, providing additional appointments at short notice.

